

ONEGA SERVICES

AI engineering that ends in production.

Onega advises on where AI pays, builds the agents and models that do the work, and modernises the applications they depend on. Our own engineers deliver every engagement inside your environment, on a governed, self-hosted stack, and hand over a runbook at the end.

EVERY ENGAGEMENT

Starts with a fixed-price assessment of two to four weeks you can stop after.

RUNS

In your environment: your hardware, your tenant or a sandbox you approve.

DELIVERED BY

Onega Forward, Onega's own forward-deployed engineers.

01 — FOUR PRACTICES, ONE DELIVERY STANDARD

01 — Advise

AI consulting

Decide where AI pays before you pay for it.

A ranked portfolio of use cases, baselines measured on your work, an EU AI Act classification for each, a target architecture, build-versus-buy and a business case your board, works council and data-protection officer can check.

ENTRY AI Opportunity Assessment · 3–4 weeks

02 — Build

Agentic AI development

Agents that do real work, within limits you set.

Task agents, multi-step workflows and knowledge agents that use your tools and data. Every model and tool call is checked by policy, consequential actions are approved by a person, and autonomy rises from L0 Observe only on evidence.

ENTRY Discovery Sprint · 2 weeks

03 — Tailor

Customisation and fine-tuning

Models that know your business and run where your data lives.

The lightest method that passes your tests: instructions and policy, retrieval, fine-tuning of open-weight models on approved data, or distillation to a smaller model on your hardware. Every option is scored on an evaluation set built from your own examples.

ENTRY Model Evaluation Sprint · 2–3 weeks

04 — Modernise

Application modernisation

Bring AI to the systems you already run.

One decision per application: augment it through one governed API with no rewrite, wrap legacy functions as safe tools for agents, migrate in slices with tests written first, or retire it. Engineers review every AI-assisted change.

ENTRY Modernisation Assessment · 3–4 weeks

02 — HOW ENGAGEMENTS RUN · ONE PATH FOR EVERY PRACTICE

Assess · 2–4 weeks

Fixed-price assessment

Baseline, data flows, risks and AI Act classification, acceptance criteria, a fixed-price proposal. You may stop here.



Pilot · 6–8 weeks

Deployment Pilot

One workflow, agent, model or application slice, built in your environment, evaluated and handed over.



Scale · quarterly

Forward Residency

An engineer embedded two to three days a week as the next workflows, agents or applications follow.



Operate · monthly

Operate and Improve

Monitoring, evaluation refresh and changes under change control.

03 — WHAT YOU CAN HOLD US TO

01

Engineers, not slideware.

The people who assess your case build it. Every deliverable can be run, tested or audited.

02

Governed from the first commit.

Policy, budgets, redaction and an audit trail on every call. People decide what matters.

03

Model-agnostic, without lock-in.

Frontier or open-weight, in the cloud or on your hardware, chosen per use case.

04

Evidence before claims.

Baselines before builds, evaluation before release, a stop option at every stage.

04 – AGENTS YOU CAN GOVERN

Autonomy you dial, not flip.

LEVEL	WHAT THE AGENT DOES
L0 · Observe	Runs in shadow; nobody acts on it
L1 · Suggest	Proposes; a person confirms
L2 · One-click	Prepares; a person executes
L3 · Automatic with review	Acts; people can reverse it
L4 · Autonomous	A narrow, proven class, unattended

Each action class gets its own level. Agents start at L0 and climb only on evidence from your own cases and your approval. With OneAI in the request path:

- A signed kill switch for one agent, one model or everything
- Single-use human approvals for consequential tool calls
- Guard models on inputs, retrieved context and outputs
- Budgets, and a record of every step in your environment

05 – THE STACK UNDERNEATH · BUILT ON OUR OWN PRODUCTS WHERE THEY FIT

PRODUCT	ROLE IN A SERVICES ENGAGEMENT	STATUS
OneAI	One governed API for every agent and model, local or cloud, with policy, redaction, budgets, a kill switch and an AI bill of materials. Serves fine-tuned models packaged as GGUF.	v0.2.8 · validated on Windows 11 · Linux and macOS not yet certified
OneMail	For work that arrives in a shared mailbox: designed around evidence for every recommendation and Dynamics 365 as the system of record.	v0.0.62 · proof-of-concept deployed · not yet production-qualified
OneDesk	For work at the desk: people review and send what AI prepares, with an encrypted local store and a device-wide AI kill switch.	engineering preview 0.0.81 · sold with a pilot only

Where your own platform is the right answer, we build on that instead.

06 – WHAT A FIRST ENGAGEMENT CAN LOOK LIKE · ILLUSTRATIVE SCOPES, NOT CUSTOMER REFERENCES

Advise	Build	Tailor	Modernise
Twenty ideas, three pilots. Twenty proposed use cases narrowed to three, each with a baseline and an AI Act classification.	A service agent with an approval step. Reads a request, looks up the customer and prepares the case for an operator to approve.	A small model on your own GPU. An open-weight model tuned to classify requests in five languages, scored against a larger one.	AI for an order system, no rewrite. Summaries, validation and drafting through one governed API while the application keeps running.

07 – WHAT WE DO NOT TAKE ON

- High-risk use cases under the EU AI Act, such as employment screening, credit or insurance eligibility and biometric identification
- Fine-tuning on data without a documented lawful basis and the data owner's approval
- Agents that take consequential actions without a human approval path
- Open-ended transformation programmes without an accountable owner
- Staff augmentation without a defined outcome
- Production access before written authorisation. In each case we offer a fixed-scope assessment instead.

BRING US ONE PROBLEM WORTH SOLVING

Fixed-price assessments and pilots, agreed before work starts.

[DISCUSS A PROJECT → SALES@ONEGA.DEV](mailto:SALES@ONEGA.DEV)

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